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Join the fast-growing field of online education.

Online programs continue to grow. But online students often require different support, and higher education institutions are looking for professionals who are equipped to serve the needs of this unique population. UWM's 15-credit Graduate Certificate in Support Services for Online Students in Higher Education provides the skills and expertise you need to succeed in this growing field.

As a student in UWM's School of Education, you'll have access to:

- **Faculty with deep knowledge and experience** in online education and student support
- **Small class sizes** that allow you to really get to know your professors and classmates
- **Unbeatable flexibility** — you can complete the entire certificate online
- **Rewarding career opportunities** as an online advisor, academic success coach, tutoring coordinator, center manager, adult educator, or other student services personnel

Apply now

- Rolling admissions process
- GRE not required

For more information, contact us at:

414-229-4721

robert@uwm.edu

or visit

onlinesupportHE.uwm.edu



Graduate Certificate in
Support Services for Online Students in Higher Education

Graduate Certificate

Support Services for Online Students in Higher Education

| REQUIRED CORE COURSES (select 6 credits) | | |
|---|--|---------|
| COURSE # | COURSE TITLE | CREDITS |
| ADLDSP 703 | Resources for Self-directed Learning | 1 |
| ADLDSP 704 | Using Synchronous and Asynchronous Technologies for Advising, Teaching, and Academic Support | 1 |
| ADLDSP 706 | Professional Development for Online Instruction | 1 |
| ADLDSP 707 | Using Technology with Adult Learners | 3 |
| ADLDSP 708 | Online Support Services in Adult, Continuing, and Higher Education | 3 |

| ELECTIVE COURSES (select 6 credits) | | |
|--|--|---------|
| Core courses not taken in the six required limit can also be taken as electives. | | |
| COURSE # | COURSE TITLE | CREDITS |
| ADLDSP 687 | Instructional Design & Teaching Strategies | 3 |
| ADLDSP 740 | Seminar in Innovative Technology for Learning in Education | 3 |
| ADLDSP 757 | Principles and Foundations of Adult Education | 3 |
| ADLDSP 778 | Introduction to Student Personnel Services | 3 |
| EDPSYCH 640 | Human Development: Theory and Research | 3 |
| INFOST 521 | Introduction to Reference Services and Resources | 3 |
| L&I SCI 734 | Library Services and Resources for Adults | 3 |

| REQUIRED PRACTICUM (3 credits) | | |
|---------------------------------------|--|---------|
| COURSE # | COURSE TITLE | CREDITS |
| ADLDSP 750 OR ADLDSP 647 | Internship in Administrative Leadership OR Evaluation of Adult and Continuing Education Programs | 3 |

NOTE: These credits should not be taken before completion of at least 9 credits of coursework.

This practicum would require students to complete an internship in an online student support service unit (a total of 150 hours) by enrolling in ADLDSP 750 or an instructor supervised evaluation project of an existing online student support service by enrolling in ADLDSP 647.